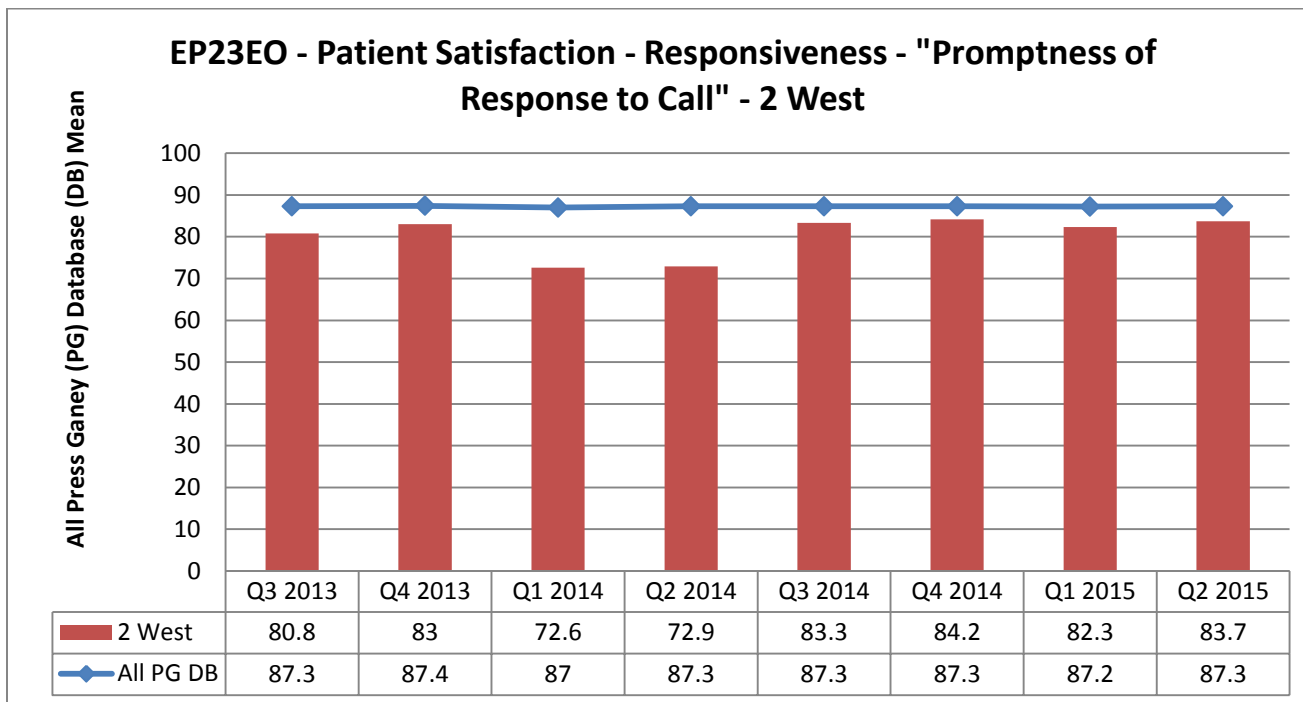
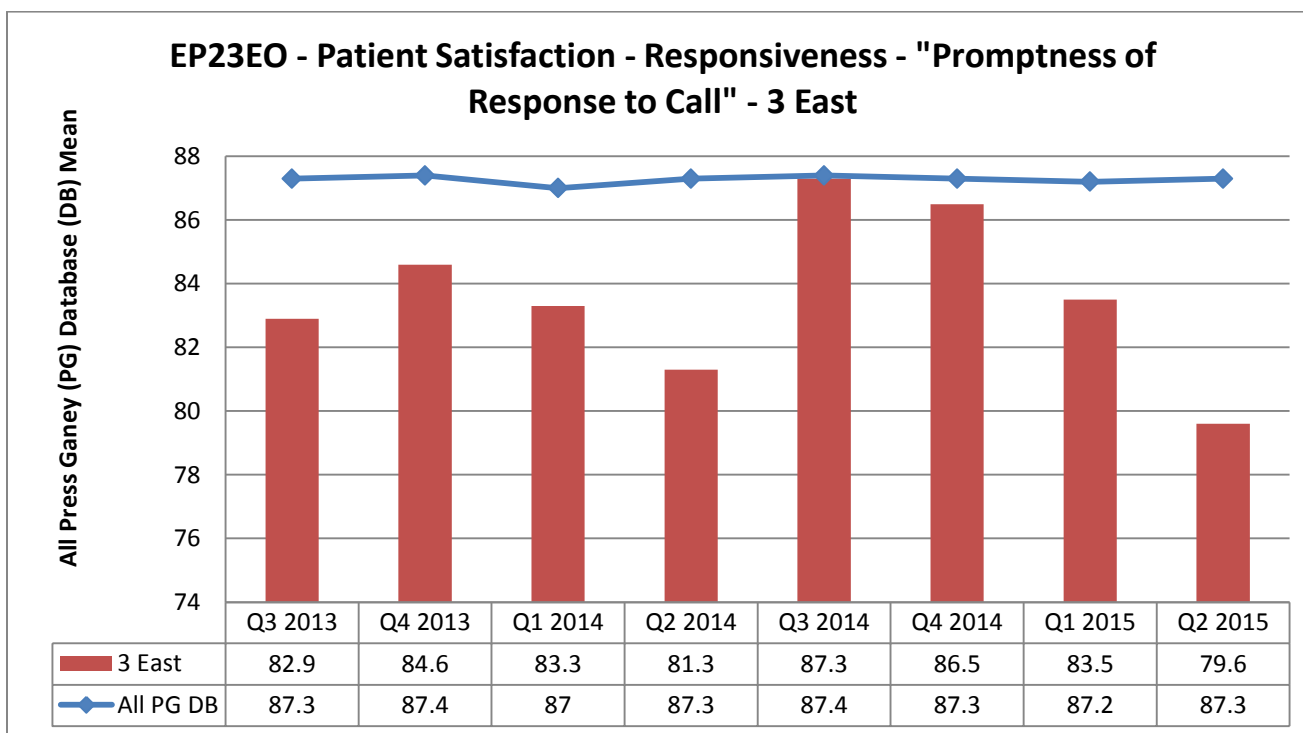


Responsiveness

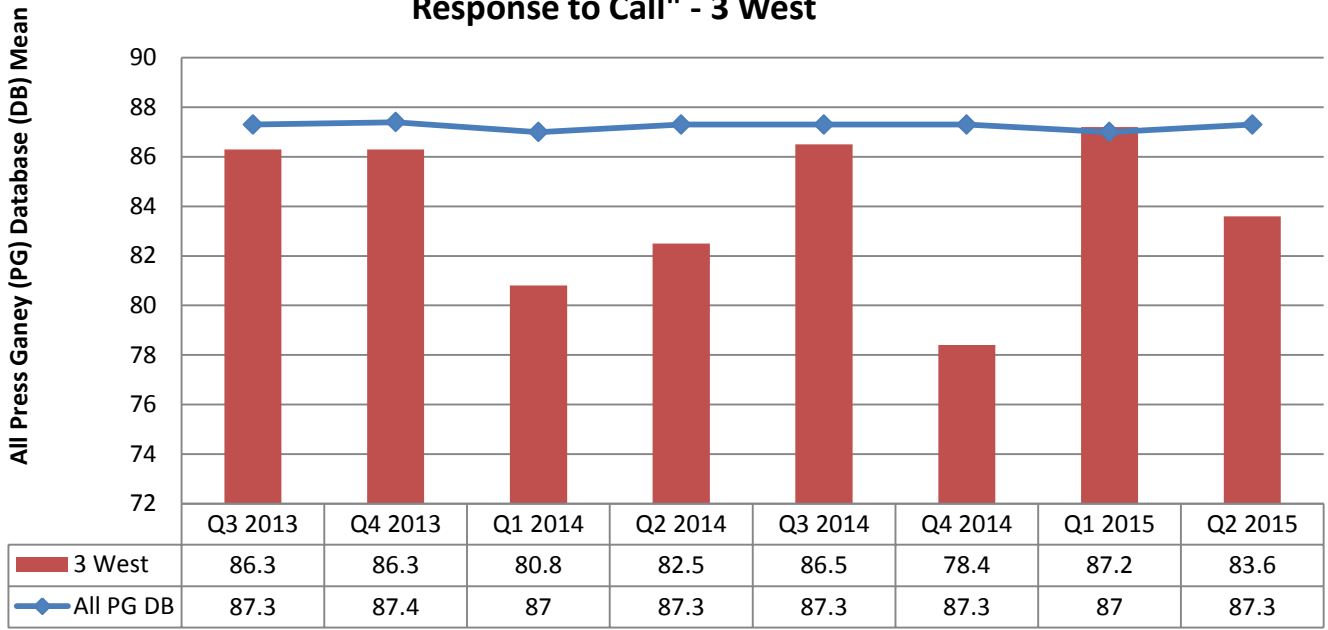


The above graph demonstrates that 2 West outperformed the benchmark 0 out of 8 quarters.



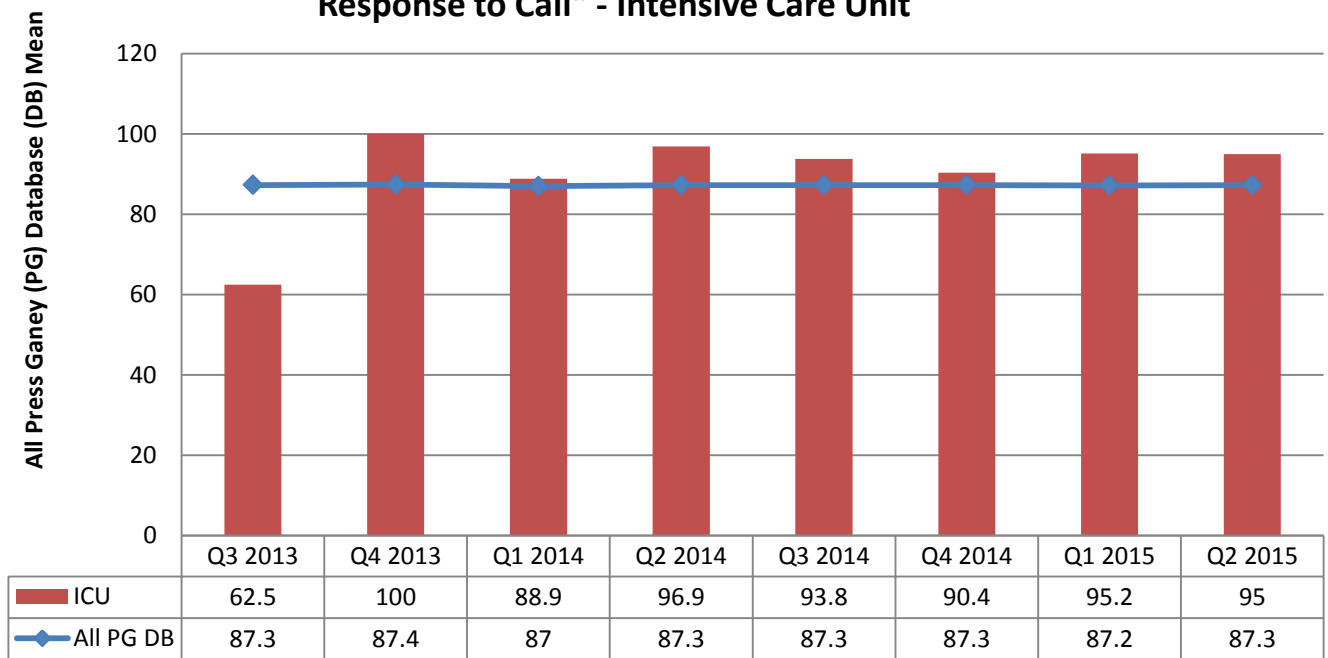
The above graph demonstrates that 3 East outperformed the benchmark 0 out of 8 quarters.

EP23EO - Patient Satisfaction - Responsiveness - "Promptness of Response to Call" - 3 West



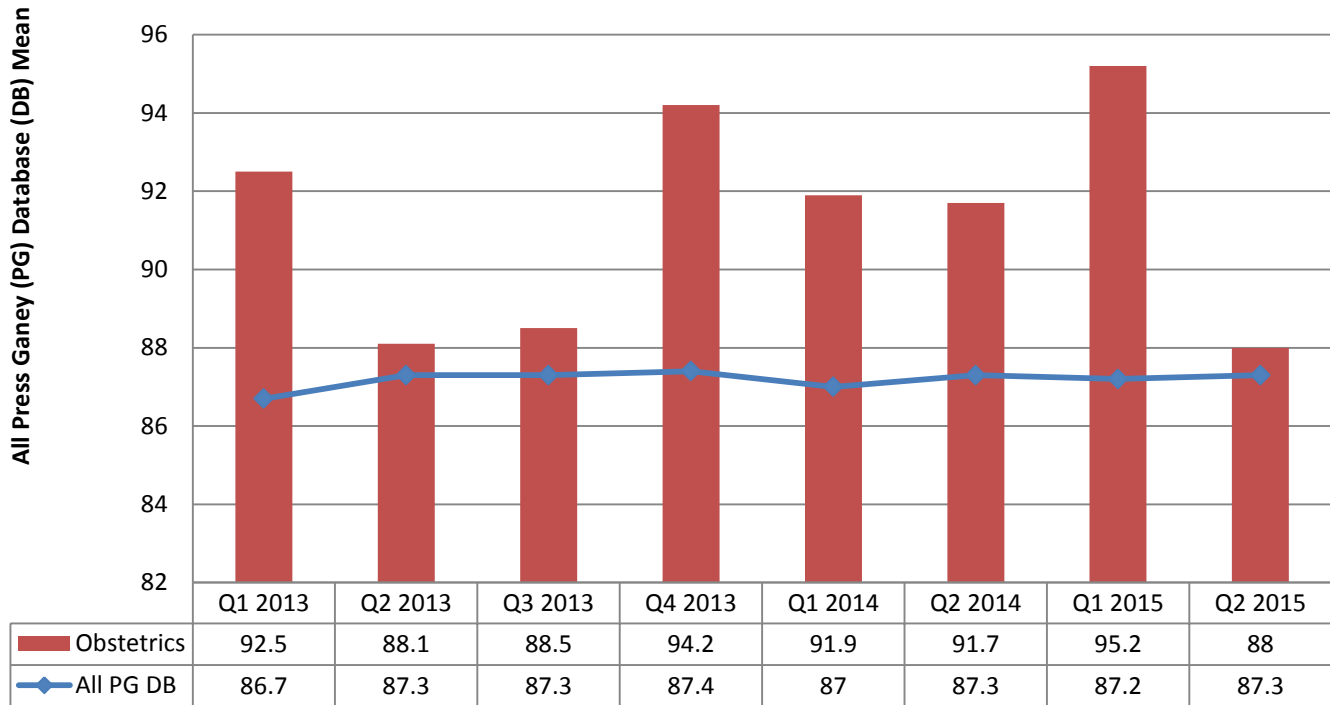
The above graph demonstrates that 3 West outperformed the benchmark 1 out of 8 quarters.

EP23EO - Patient Satisfaction - Responsiveness - "Promptness of Response to Call" - Intensive Care Unit



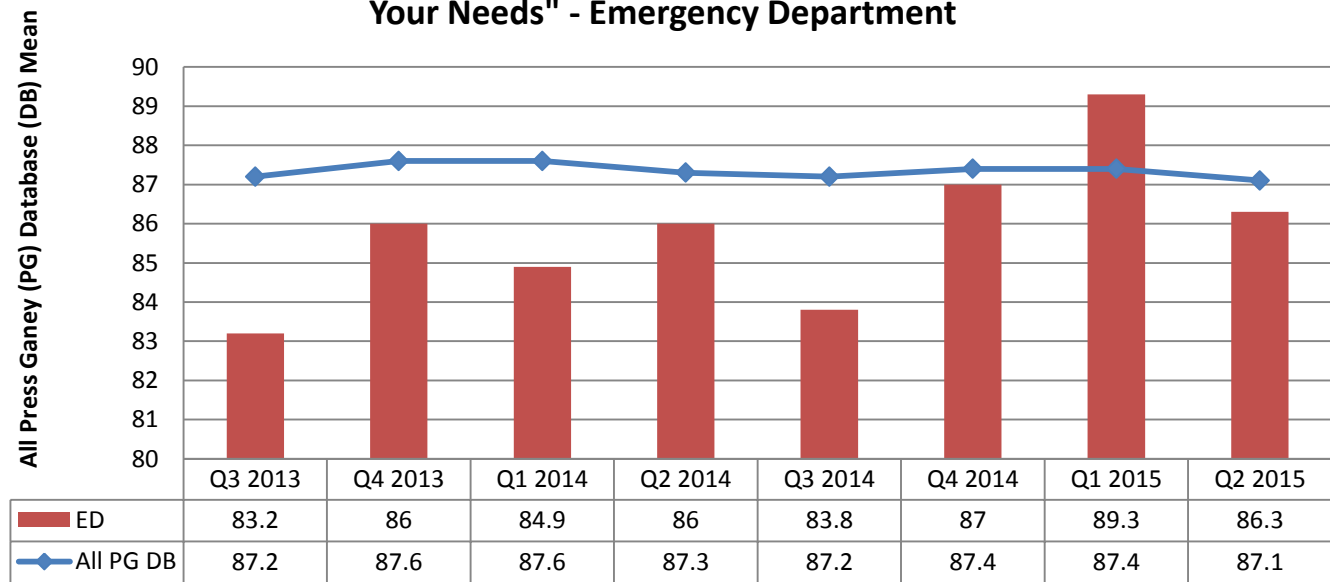
The above graph demonstrates that ICU outperformed the benchmark 7 out of 8 quarters.

EP23EO - Patient Satisfaction - Responsiveness - "Promptness Response to Call" - Obstetrics



The above graph demonstrates that OB outperformed the benchmark 8 out of 8 quarters.

EP23EO - Patient Satisfaction - Responsiveness - "Nurses Attention to Your Needs" - Emergency Department



The above graph demonstrates that ED outperformed the benchmark 1 out of 8 quarters.